



## AM LANGUAGE GUIDELINES FOR STUDENTS OVER 18 YEARS ACCOMMODATED IN HOST FAMILIES 2020

AM Language is committed to giving students from all over the world a truly international experience when learning English in Malta. Staying in a Maltese Host Family with other students from different parts of the world is an integral part of YOUR language stay. Yet living with other people can only work if there are standards and a level of behaviour that is sensitive to the environment and, more importantly, to the people hosting the students and the people sharing the accommodation.

For this reason AM Language binds students staying in a Host Family to clear guidelines which need to be respected by students choosing this accommodation option.

**Please read the points listed below carefully and speak to a member of staff should you have any difficulty or questions regarding the rules and regulations. These guidelines must be signed and returned to us when making your booking.**

- Host Family Accommodation is normally situated within a walking distance of about 25 minutes (maximum 30), however, this will always depend upon availability of Host Families. AM Language will try its utmost to allocate students as close to the school premises as possible and will confirm your host family prior to arrival. A profile of your Host Family will be sent to you upon confirmation.
- Students may book a single or sharing room. Rooms for students who are 18 years of age and over are either single or twin rooms.
- A maximum of 4 students per Host Family is allowed.
- Adults and Teenagers are never placed in the same room unless specifically requested
- Students booking a sharing room will be placed with a student of the same sex but possibly of any nationality.
- Students may book to be a single nationality placement however this option is not available during the month of July.
- Only students who are 18 years of age and older, are allowed to share a room with a student of the opposite sex, when booking a shared room together.
- Beverages will only be provided by the Host Family during meal times.
- Breakfast provided by Host Families will include some of the following items such as fruit juice, cereal, fresh bread or toast, jam or marmalade and a hot drink such as coffee, tea, or hot chocolate.
- Packed Lunches will include two filled bread rolls or 1 large one, 1 fruit and water or juice
- Dinner will be made up of a warm main course, a dessert such as ice-cream or fruit, and a beverage.
- Each student will receive a key and will be responsible for returning the key at the end of the stay. If a key is lost it must be replaced at the student's expense.
- Students are expected to keep their rooms and the Host Family home clean and tidy at all times and abide by the Host Family rules.
- Furniture is to be respected and maintained and any damages will be borne by the student responsible.
- In the event that the room is not kept clean, the Host Family will inform AM Language immediately, who in turn will inform the student to have it cleaned immediately.
- Any damages due to negligence incurred by a student in the Host Family's home, such as stains, breakages and tears to soft furnishings must be replaced at the student's expense.
- Any valuables are the responsibility of the student and should be kept locked in the student's suitcase. AM Language will not take responsibility for any personal items said to have gone missing from a Host Family. Students are advised not to carry valuables into a Host Family's home and any loss of personal items including money is at the student's own risk. Travel insurance against theft is strongly recommended.
- Under no circumstances may students invite people over to the Host Family's home without informing the host family beforehand.
- No works, alterations or maintenance are to be carried out by a student staying at a Host Family. In the case of any malfunction, the student is to report this to AM Language immediately.
- Students who cause serious disturbances to the neighbours will be evicted and in these cases no refunds of their course or accommodation will be given.
- Students may not hang towels from balconies, may not play loud music, may not organise any parties at the Host Family.
- WIFI is not included as standard. Contact AM Language for more information should you require this service.
- Students are not allowed to walk around the Host Family home indecently dressed.
- The Host Family and their home are to be respected at all times. Noise or any other disturbances are strictly forbidden.
- AM Language is entitled to inspect the student's room at the Host Family whenever necessary, even daily.
- All fees are to be fully paid in advance.
- Clean bed linen and hand/bath towels will be provided to the student by the Host family and these will be changed once a week.
- Laundry will be carried out once a week by the Host Family.
- Students booking a Host Family are to ensure that they have a clear arrival transfer arrangement with AM Language. This will ensure that the student is met at the airport by our representative and taken directly to the Host Family, or the Host Family meeting point, where the student will be welcomed and presented to the Host Family.

AM Language is committed to offering quality Host Families to students following a course at AM Language. Students will receive a Host Family Profile giving information about the family and distance to the school, when their application is confirmed together with our letter of acceptance. Should any student encounter any problems with their Host Family, AM Language will do all it can to resolve the problem within 48 hours of receipt of a written complaint. If necessary a written complaint form can be filled in at our Reception desk. Enjoy your stay!!

I, \_\_\_\_\_ agree with the above mentioned terms & conditions.  
(Name + Surname)

Signature of Student \_\_\_\_\_ Date \_\_\_\_\_